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 330-289-5185

**TECHNICAL EXPERIENCE / DOMAINS**

<b>Application Development</b>	<b>Data Analysis/Reporting</b>	<b>Management</b>
Java(J2EE), JSP, ASP, SQL JavaScript, DHTML, XHTML, HTML, XML Object Oriented Analysis, Design & Programming Rapid Application Development (RAD) Agile Development	(Cognos BI ver 7 through 10.1.1)	Project Leadership / Management Business Process Analysis System Analysis / Architecture

**EMPLOYMENT**

<p><b>Consulting (2008-present)</b>  <i>Independent IT Consultant through staff augmentation</i></p> <p><b>First Energy (Akron OH)</b> <i>Data/Application Analyst, Cognos 10.1 BI Reporting Developer</i>  <b>Tarkett-Johnsite</b> <i>Cognos 8.3 BI Reporting Developer</i>  <b>Highmark (Blue Cross/Blue Shield of PA) Pittsburgh, PA</b> <i>Business Architect / Business Analyst, Legacy Modernization Project</i>  <b>Timken Technology Center, N. Canton, OH</b> <i>Sr. Software Engineer, Proprietary CMS</i>  <b>National City Bank, Strongsville, OH</b> <i>Sr. System Analyst, Multiple System Integration</i></p>
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<p><b>Project XXI, Akron, OH</b>  <i>Owner</i></p> <p><b>Web site development and administration for small business clients and volunteer support of emerging non-profit organizations</b>  <i>Site Administrator / Developer</i></p>
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<p><b>Westfield Insurance (subsidiary of Westfield Group)</b>  <b>Westfield Center, OH (2/2000 - 3/2008)</b>  <i>Application Developer / Webmaster / Data Analyst</i></p> <p><b>Duties:</b></p> <p>Data Analysis &amp; Reporting (Cognos BI, Cognos 7, PowerPlay) and Web Application Development          Corporate Webmaster (Intranet, Internet, Extranets)          Systems Analysis (Intranet, Internet, Extranets, Custom Application Development)          Founder and Project Lead of SWAT Team (Strategic Web Application Team - Struts framework, Agile Methodology)          Intranet developer Technical Development &amp; Design Lead, Project Management Lead (Java/FUEL/J2EE: WebLogic server running Fatwire UpdateEngine software(versions 5 and 6.2))          Defect Reporting Application and Reporting tools (VBA: Access &amp; Excel)          Web Enablement of legacy system (Tech Lead, SEEC Mozart 5)</p> <p><b>Technologies:</b></p> <p>Java, JSP, HTML, CSS, Javascript, VBA (in Excel &amp; Access), Mozart (SEEC), Fatwire UpdateEngine, Cognos 7 &amp; 8, DB2, SQL Server 2005, Rational ClearCase, MS Project</p> <p><b>Governance:</b></p> <p>Intranet Administrator          Data Governance Board - Technical Advisor          Knowledge Management - Technical Advisor          RBAC (Role Based Access Control)          Enterprise Portal Initiative - Technical Advisor          Interviewing techniques, methods and analysis of technical candidates - Author / Trainer</p>
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## **Accomplishments:**

2008: Developed and deployed of an custom Performance Management Web Application for Commercial Lines department

2007-08: Developed and deployed of an Executive Portal in less than 45 days. (Cognos BI v 8)

2006-07: Developed and deployed of a group of interconnected web applications:

- o Designed, developed, and deployed 'New Product' performance feedback and reporting to management
- o Developed, deployed and administered in-house Inspection Control Management application High-Value Real Estate appraisal and appraiser management.
- o Built, deployed and administered a system of interactive Cognos reports with cascading parameter and prompts to support internal performance management of underwriters and policy processors across six Regions and 13 Divisions.

2002-05: Administered intranet and built continuous use growth pattern - over 5,200,000 hits from a user base of 2000 employees.

2004: Discovered and championed an existing printer server service that enabled users to print COBOL based forms as PDF forms on-demand. Replaced manually scanning of printed documents with a digital solution. (ROI: estimated operational savings - over \$100,000 per year)

2004: Designed and delivered a custom secure web site for the Corporate Board of Directors

2004: Designed and delivered a custom mixed security web site for the Agents' Association.

2003: Re-engineered and expanded functionality of the core Extranet, 'Agent's Web Passport'.

2002: Designed, developed and delivered an Intranet Content Management System from the ground up.

2002: Redesigned/re-engineered the public web site.

2001: Researched and developed a custom SDLC (Software Development Life Cycle) process. Wrote curricula and trained over 300 employees, including Business Analysts, Program Managers, Project Managers, Application Maintenance Specialists and Application Development Specialists.

2000: Developed web application that interfaced with legacy CICS to generate real product quotes through a web application based on SEEC product Mozart. Shortened delivery time of quote requests from 1-2 days to less than 1 hour. (ROI: estimated operational savings - \$200,000 per year)

## **EDUCATION**

### **Kent State University, Kent, OH**

Post Masters: Statistics, Research design and methods. Political & Social Issues in Education.  
Master of Education (M.Ed), Summa Cum Laude

### **Hunter College/City University of New York, New York, NY**

Bachelor of Arts: Anthropology (major), Education (minor)

## **PROFESSIONAL/TECHNICAL TRAINING**

Cognos Report Authoring (1 & 2) (Cognos, Chicago IL)

Business Case Development (IBM)

Business Requirements Management (IBM/Rational)

DataStage & QualityStage Development (IBM)

## **CERTIFICATIONS/LICENSES**

Certified Professional Web Designer, WebProfessionals.org (2003)

Cognos Report Author 1 & 2 (2005)

## **HONORS AND AWARDS**

### **Westfield Group / Westfield Insurance**

2001-08: 15 performance awards for providing exceptional service and support beyond typical job responsibilities.

## **PROFESSIONAL & COMMUNITY SERVICE**

2008 Web Design: 'Brubaker for Summit Co. Engineer', Summit County, OH

2004-06 National Advisory Board - Articulation and Certification, World Organization of Web Professionals

## **PROFESSIONAL RECOMMENDATIONS**

### **IT Consultant**

"John worked on several of our project initiatives under our strategic program team as a System Analyst. He worked well with those individuals on the project team and provided a great balance between tactical and strategic execution filling the gaps most appropriate. John's adaptable nature, subject matter expertise, and quick learning curve made him a great addition to our team." December 18, 2008  
Top qualities: Great Results, Personable, Creative

*Jodi Liscio, PMP: hired John as a IT Consultant (4TechWork) in 2008*

"John has a rare combination of technical, business and communication skills. He is equally at ease discussing J2EE details, Business Cases or giving project guidance to the project leads. John has worked at small to medium sized companies and with me at a Fortune 500 company. In other words John scales vertically and horizontally! If not for us being acquired John would be continuing to do great things at National City on my team. Bill Kickel." December 15, 2008

*William Kickel, Application Architect, National City Corporation: worked directly with John at National City Corporation*

"John is a great forward thinker with solid grounding on current technologies. He is a highly skilled consultant with the ability to analyze and bring clarity to user needs proposing effective solutions in a timely manner. I would look forward to working with John again." December 17, 2008

*Norman Veit, Principal, Veit Technology, Consulting Sr. System Analyst at National City Bank: worked directly with John at National City Corporation*

"I had pleasure of working with John at National City. He has diverse knowledge base in user interface, usability, information security, data warehouse, business processes and recent technological trends. John's analytical recommendations are consummate. John can be an asset to organizations who need innovative business analysis, technical review, and vision to increase their market share in this competitive economy." December 13, 2008

*Manav Gupta, Consulting Sr. System Analyst at National City Bank: worked directly with John at National City Corporation*

### **Data Analyst / Web Application Developer**

"I have worked with John, both on professional projects at Westfield and personal web development projects. I have yet to meet someone who is more knowledgeable on web development. Additionally, John's ability to take the most esoteric ideas and simplify them into a language that the typical business client could understand is surpassed by no one. He is flexible and business agile, which is needed and appreciated when business needs change over night. But it is not only John's technical skills that should be noted, but also John's "soft skills" are remarkable and unexpected from a technical person. John can meet with any level of employee from your basic help desk personnel to the CEO of a company, and everyone is at ease. His calm demeanor and customer service oriented attitude is outstanding. John would be an asset to any company, and he is someone who I hope will continue to mentor my technical savvy." December 15, 2008

*Kathleen Noe, Project Lead, PNC / National City Bank: worked directly with John at Westfield Group*

"John is highly skilled in leveraging complex Web and data technologies to deliver user friendly requirements-driven business solutions. At Westfield Group he developed dashboards based on industry Web/portlet standards, leveraging multiple Web and data technologies to provide critical status/trend information to Personal Lines leadership. John's technical knowledge and business acumen led to his role as a key contributor and stakeholder on the enterprise portal implementation. I relied equally on John's business acumen during roll-out of enterprise Role-Based Access Control. I greatly respect John's balance of technical and soft skills and his commitment to maximizing value gained from existing IT investments." December 14, 2008

*Michael Kopfer, Sr. IT Policy/Strategy Analyst, SAIC: worked directly with John at Westfield Group*

"John is a thought leader and expert in software engineer, object oriented design, analysis, coding, Java programming language, and the J2EE architecture. His deep understanding and ability to apply it directly to create elegant, yet feature rich solutions is one of his strengths. John clearly sees architectural and design patterns, and applies them to these designs. His insight, leadership, ability to teach and mentor junior developers, make this expertise even more valuable as he passes this onto junior team members. There is no technology solution that John can't dive down into, master in short order. I would look forward to working with John in the future." December 13, 2008

*Michael Daugherty, Enterprise Architect, Liberty Mutual: managed John indirectly at Westfield Group*

"John is a results oriented developer with a wide, diverse and superior set of technical and analytic skills. Our collaborative efforts always resulted in excellent solutions that exceeded our users' expectations. John is always willing to do, or learn and do whatever is needed to solve the business or technical problems. John's extensive experience in multiple business environments makes him a superior choice for any company looking for innovative and cost effective solutions." December 13, 2008

*David Benner, Business Intelligence Consultant, Key Bank: worked with John at Westfield Group*

"John is an extremely intelligent and thoughtful application / data / web developer with a strong business sense. I found John to be easy to collaborate with to solve complex business problems. I wouldn't hesitate to be on any team that John as a member!" December 13, 2008

*Dan Featherstone, Sr. Process Analyst, Caggemini: worked with John at Westfield Group*

"John was the "go-to" web expert at Westfield, and he provided excellent service to me for learning about the viability of an idea we wanted to implement. John is professional, friendly, and timely. It was a pleasure working with John, and his expertise is missed." December 15, 2008

*Susanne Wahl, Sr. Marketing Research Analyst, Westfield Group: worked with John at Westfield Group*

"John is a technical wizard who is always willing to share his knowledge. He is able to eliminate the techno jargon and put information into layman's terms. I appreciate his sense of humor, common sense approach, straight forward attitude, and ability to get work done. John is a great asset to the team!" December 30, 2008

*Laurel Hershman, Knowledge Services Supervisor, Westfield Group: worked with John at Westfield Group*

"John was a great asset on a project to help generate more accurate premiums though systems that had some troublesome hooks into the data. His knowledge brought to the table was definitely needed to make the project plan a successful pitch to Sr. Management and project planning teams. There was never a doubt in my mind that John would exceed with completing the technical business requirements for this project." December 29, 2008

*Chad Haston, Personal Lines Examiner, Westfield Group: worked with John at Westfield Group*